

# CSJT Practice Test Questions and Answers

**1. A colleague approaches you with concerns about a mutual team member's work quality. What is the most appropriate initial response?**

- A) Immediately report the concerns to management
- B) Listen carefully and suggest they speak directly with the team member first
- C) Dismiss the concerns as workplace gossip
- D) Gather more information from other colleagues before taking action

**2. You notice a safety hazard in your workplace that could potentially cause injury. Your immediate supervisor is not available. What should you do?**

- A) Wait for your supervisor to return before taking any action
- B) Address the hazard immediately and notify the next available manager
- C) Leave a note for your supervisor about the hazard
- D) Ask a colleague to handle the situation

**3. During a team meeting, you disagree with a proposed solution to a problem. How should you express your concerns?**

- A) Wait until after the meeting to voice your concerns privately
- B) Respectfully present your perspective and alternative suggestions during the meeting
- C) Remain silent to avoid conflict
- D) Strongly oppose the proposal without offering alternatives

**4. You are asked to work overtime on short notice, but you have personal commitments. What is the most professional response?**

- A) Refuse without explanation
- B) Explain your situation and offer to help find alternative solutions
- C) Cancel your personal commitments immediately
- D) Agree but express frustration about the short notice

Answers: 1-B 2-B 3-B 4-B

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