

Post Dispatcher Practice Test Questions and Answers

1. What is the first priority when receiving an emergency call?

- A) Verify the caller's identity
- B) Determine the exact location of the emergency
- C) Ask for a detailed description of the incident
- D) Dispatch units immediately

2. Which information is most critical to obtain during a medical emergency call?

- A) Patient's medical history
- B) Location, nature of emergency, and patient's condition
- C) Insurance information
- D) Next of kin contact details

3. When multiple emergency calls come in simultaneously, how should priorities be determined?

- A) First call received gets priority
- B) Calls are handled in alphabetical order by location
- C) Life-threatening emergencies take priority over property damage
- D) All calls are given equal priority

4. What should a dispatcher do if a caller becomes unresponsive during an emergency call?

- A) Hang up and wait for them to call back
- B) Keep the line open and immediately dispatch emergency units
- C) Transfer the call to a supervisor
- D) Try calling the number back repeatedly

Answers: 1-B 2-B 3-C 4-B

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