

# Virtual Job Tryout Practice Test Questions and Answers

**1. A customer approaches you with a complaint about a defective product. What is your best response?**

- A) Tell them it's not your department's responsibility
- B) Listen carefully and offer to help find a solution
- C) Suggest they contact the manufacturer directly
- D) Explain that all sales are final

**2. You notice a coworker struggling with their workload during a busy period. What should you do?**

- A) Focus only on your own tasks
- B) Offer assistance if you can manage your own responsibilities
- C) Report them to your supervisor
- D) Tell them to work faster

**3. When prioritizing multiple tasks with similar deadlines, what approach is most effective?**

- A) Work on the easiest tasks first
- B) Complete tasks based on business impact and urgency
- C) Ask your supervisor to decide for you
- D) Work on tasks randomly

**4. You discover a safety hazard in your work area. What is the most appropriate action?**

- A) Ignore it if it doesn't affect your immediate work
- B) Immediately address the hazard and report it to your supervisor
- C) Wait until the end of your shift to mention it
- D) Assume someone else will handle it

Answers: 1-B 2-B 3-B 4-B

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